

ADDITIONAL SERVICES

Data Center Services

- Planning
- Design
- Deployment
- Architecture
- Operations
- NOC Support
- Multi-Vendor Support
 - Cisco
 - HP
 - IBM
 - ORACLE
 - EMC
 - VMware

Business Processes

- · Policies and Standards
- Risk and Compliance
- ITIL and ITSM

Security Services

- Vulnerability Assessment
- Remediation

Virtualization

- Consolidation
- Migration

Disaster Preparedness

Backups

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ADVANTAGE Virtualization Services

SRA OSS offers advanced services to help consolidate and migrate the current Server and Application infrastructure to the next generation of Virtualization in data centers for Enterprises and Managed Service Providers. These offerings are called ADVANTAGE services developed based on unique and proven methodology for our customers.

SRA vSphere Health Check

Overview

- Your organization has made the investment to virtualize and has realized some of the obvious benefits. Nevertheless, are you getting all of the benefits your organization planned upon completing the move to virtualization?
- The Server Virtualization Health Check service was designed to provide an analysis of your existing virtual infrastructure. A SRA consultant will work with your team to understand your unique environment and provide guidance on the current best practices for configuring and managing VMware vSphere. Using indicators from your actual utilization, SRA consultants analyze potential problems and demonstrate possible enhancements to optimize your current virtual server environment.
- This service can be beneficial prior to considering an upgrade or when there is, a perceived performance degradation of you virtualized environment.
- The Health Check is conducted using a workshop approach. Automated tools for discovery and analysis drive rapid identification of issues.
- Up to two (2) days on-site, and one (1) day off-site to create assessment report.
- Health Check includes up to four (4) ESX hosts.
- Maximum of five (5) participants for interactive workshop.

Deliverables

- Collect data and assess the VMware vSphere implementation (Base fee includes up to four ESX hosts).
- Identify potential opportunities to optimize configuration and improve performance.
- Hold an interactive workshop to facilitate knowledge transfer on VMware vSphere best practice.

Objectives

- Determine your specific requirements and goals for desktop virtualization.
- Understand the existing physical infrastructure including servers, network, storage, and any existing virtualization implemented.
- Understand the types of desktop users, workflow, applications in use, corporate policies related to workstations and user expectations.
- Develop a recommended approach for optimal VDI implementation.

Requirements

- Existing VMware vSphere environment including VMware ESX and vCenter.
- Administrator (root) access to VMware installations.

Conference room with projector and networked desktops/laptops running MS Windows $\ensuremath{\mathbb{R}}$ 2000 or higher.

